



ECTS 2016 - TERMS AND CONDITIONS FOR INDIVIDUAL ACCOMMODATION

General conditions

Payment conditions

For hotel bookings, a deposit payment for the first night must accompany your reservation. Your booking will be confirmed upon receipt of your hotel deposit. This prepaid deposit will be deducted from your final hotel invoice when checking out from the hotel. Potential additional incidentals, such as mini-bar and telephone, must be paid directly to the hotel upon check-out.

All payments are to be made in Euros (EUR). Only payments by credit card will be accepted.

Group reservations (from 10 rooms) will be handled by MCI Suisse SA with separate contracts. Please contact MCI for further information at: ects.hotel@mci-group.com

Modification & Cancellation conditions:

Any enquiries or requests for additional information, modifications or cancellations to room reservations should be addressed to MCI in writing (fax or email). Please do not contact the hotel directly.

- In the event of cancellation up to Wednesday 06 April 2016: no charge will incur
- From Thursday 07 April 2016 to Wednesday 27 April 2016: 50% of one room night will be charged in case of cancellation
- From Thursday 28 April 2016: 100% of one room night will be charged in case of cancellation

Check-in/Check-out Time

Hotel check-in time is 12:00. If arriving after 18:00, please notify MCI Suisse SA in advance.

Check-out time is until 11:00. Extra costs apply for late check-out.

Force majeure:

MCI and the Hotel are not responsible for either the partial or total non-execution of the contract in the event of accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity of the Hotel, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the Hotel from accommodating the clients of MCI for the event or if for the same reasons the event is cancelled by MCI.

Closure of a hotel:

Should above mentioned offered hotel(s) close between the date the contract was signed and the start of the event, MCI will do its utmost to offer alternative options to the client. If the client confirms such an alternative option, MCI will not be responsible for any difference in rates. Should the client decline the option and book in another hotel outside of MCI's block, pre-payments made by the client for the closing hotel(s) would be reimbursed by MCI.

Insurance and liability:

It is recommended that participants obtain adequate cover for travel, health and accident insurance before they depart from their countries. ECTS and MCI as organisers cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to any person residing in the accommodation or attending the congress.